

# NATIONAL SAFE SPORT PROGRAM HOW TO REPORT



The National Safe Sport Procedures are designed to:



## PROMOTE

and maintain a safe, inclusive, and respectful environment.



## PREVENT

any occurrence of misconduct, injury, and general disputes.



## PROVIDE

reporting and resolution procedures for misconduct, injury, and general disputes.



### WHAT IS A GENERAL DISPUTE?

A disagreement between parties to whom the National Safe Sport Program applies:

- When a matter of governance/contract has an adverse effect on a Skate Canada skating environment.
- Where an individual has committed a serious breach of Skate Canada membership rules, regulations, and/or policies.



### WHAT IS MISCONDUCT?

Acts and/or behaviours that have potential to result in physical or psychological harm. This includes, but not limited to:

- abuse (physical, psychological, and sexual abuse)
- neglect
- bullying
- harassment
- discrimination



### WHAT IS INJURY?

Bodily injury, which is sustained as a direct result of an unintended, unanticipated accident while participating in, or travelling to or from, a Skate Canada sanctioned activity.

## REPORTING

- Complaints must be submitted in writing to the Skate Canada Club or Skating School as the first step to resolution.
- A general dispute can be escalated to Skate Canada as a final appeal or if the Section is implicated in the dispute.

For more information visit [skatecanada.ca/safe-sport](https://skatecanada.ca/safe-sport) and click on the **Reporting General Disputes Flowchart**

## REPORTING

- To maintain transparency, safety and confidentiality, all complaints of misconduct must be reported to Skate-Safe.ca, Skate Canada's independent third-party at:

**1-833-723-3758**  
**casemanager@skate-safe.ca**

For more information visit [skate-safe.ca](https://skate-safe.ca) and click on the **Reporting Misconduct Flowchart**

## REPORTING

- Incidents of injury must be reported by either a coach, club/skating school or section using the online incident report form found at: **[skatecanada.ca/safe-sport](https://skatecanada.ca/safe-sport)**

For more information visit [skatecanada.ca/safe-sport](https://skatecanada.ca/safe-sport) and click on the **Reporting Incidents of Injury Flowchart**

## REPORTING & RESOLUTION

Everyone in the skating community is bound to Skate Canada's National Safe Sport Program, associated policies, and procedures. We urge you to always report general disputes, injuries and violations, or suspected violations of misconduct.



To read the National Safe Sport policies and procedures please visit [skatecanada.ca/safe-sport](https://skatecanada.ca/safe-sport)